

I Mina Trentai Dos Na Liheslaturan Guåhan

Resolutions Log Sheet

| Resolution No. | Sponsor | Title | Date Intro | Date of Presentation | Date Referred | Committee / Ofc Referred | Date Adopted |
|----------------|---|--|-----------------------|------------------------|---------------|--------------------------|--------------|
| 14-33 (LS) | T. R. Muña Barnes B.J.F. Cruz Judith T. Won Pat, Ed.D. Frank F. Blas Jr. | Relative to commending and congratulating Annabel Certeza, Administrative Assistant, Guam Visitors Bureau (GVB) on achieving the Governor's 2014 MagPro Employee Recognition Customer Service Professional of the Year: Front Office and Support Services Award; and to further extending a sincere Un Dangkolo Na Si Yu'os Må'ase for her commitment and dedication in supporting the mission of GVB. | 02/18/15 2:04 p.m. | 02/26/15 10:00 a.m. | | | 02/18/15 |

Resolution No. 14-33 (LS)

Introduced by:

| | |
|--------------------------|--------------------------|
| T. R. Mota Barnes | |
| B. J. P. Cruz | |
| Judith T. Won Pat, Ed.D. | |
| Frank E. Basi, Jr. | |
| T. C. Adu | Timothy Morrison |
| V. Anthony Adu | R. J. Respiro |
| FRANK B. GUGON, JR. | Desman G. Rodriguez, Jr. |
| James V. Papalio | Michael F. Q. Seo Norder |
| David T. McGrandle | Nancy Gonzalez-Ferns |
| N. B. Underwood, Ph.D. | |



Relative to commending and congratulating Annabel Certeza, Administrative Assistant of the Guam Visitors Bureau (GVB), on achieving the Governor's 2014 MagPro Employee Recognition for "Customer Service Professional of the Year: Front Office and Support Services Award"; and to further extending a sincere *Un Dángkolo Na Si Yu'os Ma'áse'* to her for her commitment and dedication to supporting the mission of GVB.

BE IT RESOLVED BY I MINA'TRENTAI TRES NA LIHESLATURAN GUAHAN:

WHEREAS, Annabel Certeza, Administrative Assistant of the Guam Visitors Bureau, was nominated for the Governor's 2014 MagPro Employee Recognition "Customer Service Professional of the Year: Front Office and Support Services Award"; and

WHEREAS, the MagPro Awards is a government-wide employee recognition program within the Executive Branch of the government of Guam, which is the highest and most competitive employee awards program bestowed by *I Magalaben Guahan* (the Governor of Guam); and which showcases the outstanding employees and programs of the government of Guam; and

WHEREAS, Annabel Certeza is more than just an Administrative Assistant at the Guam Visitors Bureau; she is a breath of fresh air and is an experienced professional that embodies the Bureau's mission to contribute successfully to a good quality of life for Guam residents through supporting the tourism industry; and

WHEREAS, Annabel Certeza, affectionately known as "Belle," is the Deputy General Manager's right hand woman; and who management relies on for assistance on a variety of tasks that no ordinary person can do; and

WHEREAS, with her years of experience in the public and private sectors, Belle's knowledge of office management, marketing, and human resources is defined as "remarkable." Even when she has a full workload of preparing reports, personnel records, managing the Deputy GM's calendar, and other administrative functions, she is willing to take on more if it means helping a fellow co-worker or a visiting guest; and

WHEREAS, Annabel always conducts herself in a consistent professional manner that is accompanied by a cheerful personality and pleasant smile; and she had worked tirelessly to improve the functions of GVB, even when she was nine (9) months pregnant; and

WHEREAS, Annabel is a problem solver and uses her resources to maintain an efficient and positive workplace, thus deserving of being recognized for this nomination; now therefore, be it

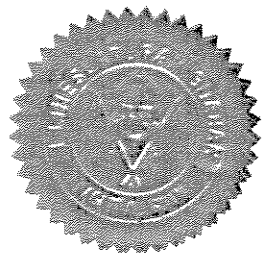
RESOLVED, that *I Mina'Trentai Tres Na Liheslaturan Guahan* does hereby, on behalf of the people of Guam, commend and congratulate Annabel Certeza on achieving the 2014 Governor's MagPro Employee Recognition for "Customer Service Professional of the Year: Front Office and Support Services Award"; and does further extend a sincere *Un Dángkolo Na Si Yu'os Ma'áse'* to her for her commitment and dedication to supporting the mission of GVB; and be it further

RESOLVED, that the Speaker certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted to Annabel Certeza, GVB Administrative Assistant; to Jon Nathan P. Denight, GVB General Manager; and to the Honorable Edward J.B. Calvo, *I Magalaben Guahan*.

DULY AND REGULARLY ADOPTED BY I MINA'TRENTAI TRES NA LIHESLATURAN GUAHAN ON THE 16TH DAY OF FEBRUARY 2015.

JUDITH T. WON PAT, Ed.D.
Speaker

TINA ROSE MUNA BARNES
Legislative Secretary



84- 2/26/15

I MINA'TRENTAI TRES NA LIHESLATURAN GUÅHAN
2015 (FIRST) Regular Session

Resolution No. 14-33 (LS)

Introduced by:

T. R. Muña Barnes
B. J.F. Cruz
Judith T. Won Pat, Ed.D.
Frank F. Blas, Jr.
T. C. Ada
V. Anthony Ada
FRANK B. AGUON, JR.
James V. Espaldon
Brant T. McCreadie
Tommy Morrison
R. J. Respicio
Dennis G. Rodriguez, Jr.
Michael F.Q. San Nicolas
Mary Camacho Torres
N. B. Underwood, Ph.D.

Relative to commending and congratulating Annabel Certeza, Administrative Assistant of the Guam Visitors Bureau (GVB), on achieving the Governor's 2014 MagPro Employee Recognition for "Customer Service Professional of the Year: Front Office and Support Services Award"; and to further extending a sincere *Un Dångkolo Na Si Yu'os Ma'åse'* to her for her commitment and dedication to supporting the mission of GVB.

1 **BE IT RESOLVED BY *I MINA'TRENTAI TRES NA LIHESLATURAN***
2 ***GUÅHAN*:**

3 **WHEREAS, Annabel Certeza, Administrative Assistant of the Guam Visitors**
4 **Bureau, was nominated for the Governor's 2014 MagPro Employee Recognition**

1 “Customer Service Professional of the Year: Front Office and Support Services
2 Award”; and

3 **WHEREAS**, the MagPro Awards is a government-wide employee recognition
4 program within the Executive Branch of the government of Guam, which is the
5 highest and most competitive employee awards program bestowed by *I Maga’lahen*
6 *Guåhan* (the Governor of Guam); and which showcases the outstanding employees
7 and programs of the government of Guam; and

8 **WHEREAS**, Annabel Certeza is more than just an Administrative Assistant at
9 the Guam Visitors Bureau; she is a breath of fresh air and is an experienced
10 professional that embodies the Bureau’s mission to contribute successfully to a good
11 quality of life for Guam residents through supporting the tourism industry; and

12 **WHEREAS**, Annabel Certeza, affectionately known as “Belle,” is the Deputy
13 General Manager’s right hand woman; and who management relies on for assistance
14 on a variety of tasks that no ordinary person can do; and

15 **WHEREAS**, with her years of experience in the public and private sectors,
16 Belle’s knowledge of office management, marketing, and human resources is defined
17 as “remarkable.” Even when she has a full workload of preparing reports, personnel
18 records, managing the Deputy GM’s calendar, and other administrative functions, she
19 is willing to take on more if it means helping a fellow co-worker or a visiting guest;
20 and

21 **WHEREAS**, Annabel always conducts herself in a consistent professional
22 manner that is accompanied by a cheerful personality and pleasant smile; and she had
23 worked tirelessly to improve the functions of GVB, even when she was nine (9)
24 months pregnant; and

1 **WHEREAS**, Annabel is a problem solver and uses her resources to maintain an
2 efficient and positive workplace, thus deserving of being recognized for this
3 nomination; now therefore, be it

4 **RESOLVED**, that *I Mina'Trentai Tres Na Liheslaturan Guåhan* does hereby,
5 on behalf of the people of Guam, commend and congratulate Annabel Certeza on
6 achieving the 2014 Governor’s MagPro Employee Recognition for “Customer Service
7 Professional of the Year: Front Office and Support Services Award”; and does further
8 extend a sincere *Un Dångkolo Na Si Yu'os Ma'åse'* to her for her commitment and
9 dedication to supporting the mission of GVB; and be it further

10 **RESOLVED**, that the Speaker certify, and the Legislative Secretary attest to,
11 the adoption hereof, and that copies of the same be thereafter transmitted to Annabel
12 Certeza, GVB Administrative Assistant; to Jon Nathan P. Denight, GVB General
13 Manager; and to the Honorable Edward J.B. Calvo, *I Maga'lahren Guåhan*.

DULY AND REGULARLY ADOPTED BY I MINA'TRENTAI TRES NA LIHESLATURAN GUÅHAN ON THE 18TH DAY OF FEBRUARY 2015.



JUDITH T. WON PAT, Ed.D.
Speaker



TINA ROSE MUÑA BARNES
Legislative Secretary